

INFORMATION

HELSINGBORG'S HAMN

AceIQ helps The port of Helsingborg

To lower their IT costs



Needs

The Port of Helsingborg was looking for different solutions to lower their license cost for software and they needed to make their IT environment more effective for the users. They also looked for new ways to improve the communication and the work in the harbor between the forklifts; a fast and simplified solution to access all the necessary information that the need for a functional workplace. At AceIQ we accepted this challenge based on their criteria, to help the Port of Helsingborg with their needs.



Solution

We solved the communication with help of new industrial PCs from the German company FORSIS, where we implemented a centralized application management in the form of Citrix Remote Desktop. The solution has enabled the Port of Helsingborg that they can today communicate seamlessly and effortlessly between the different forklifts, and they now have a minimum maintenance of the terminals.

For us to make it possible for the Port of Helsingborg to reduce their licensing costs for software and that they also needed simplification of their IT-system but still with high security we together chose to use product from our partner AppSense. Through consultation with AppSense we decided that it was best for the Port of Helsingborg to implement DesktopNow. With this solution they have now reduced their logon times by about 90% and their users are no longer dependent on and controlled of what computer they use; because the programs and settings follows each user. A cost effective solution!

AceIQ

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– We are in a major transition phase on many different levels where we feel AppSense is a good fit for us. Their products have been a great support and hav facilitated our work in the IT-group by simplifying the administration. [Jan Fenning, Helsingborgs Hamn.](#)



AceIQ delivers intelligent solutions to access internally and externally information and applications regardless device - workstations, laptops, industrial PC, tablets, smartphones etc.